

Product Description

Al Masraf offers Corporate Current Account where you can deposit, withdraw cash at any time for your day to day transactions. The accounts can be accessed using various Channels like Bank branches and Online banking website.

Eligibility

Any entity established in UAE holding a valid Trade License.

Entity operating from premises with valid commercial lease agreement/tenancy contract registered with the concerned Land Department/Municipality & Planning Department (Entities working from Flexi Desk and Business Centers are not eligible for Current Account)

Subject to Bank review of the documentation submitted as per the Account Opening Checklist.

Features

Offered in AED, USD, EUR and GBP currencies.

Interest is not paid on credit balance maintained. Please note that interest will be charged for currencies where “Negative” rates are applied. (Please visit our website www.almasraf.ae for applicable Interest Rates)

Cheque book is provided for AED denominated accounts subject to account-holder meeting AECB and CB UAE Guidelines.

Monthly statement is sent on email address registered with the Bank. The statements can be viewed using Online Banking.

Benefits

Transactions and Marketing SMS are sent on U.A.E. mobile number registered with the Bank (Please visit our website www.almasraf.ae for Key Facts Statement for SMS Banking)

Online banking subscription (Please visit our website www.almasraf.ae for Key Facts Statement for Online Banking)

Setting up of Utility Bill payment, UAE Direct Debit, Standing Orders is possible up on request.

Fees

Al Masraf publishes its Corporate Banking Schedule of Charges in line with its commitment to a transparent Customer relationship. (Please visit our website www.almasraf.ae for Corporate Banking Schedule of Charges)

If you are subscribing to our SME Bundle Offer, the schedule of charges are mentioned on the form. (Please visit the form center on our website www.almasraf.ae)

Account-holders are strongly encouraged to write to us at info@almasraf.ae in case of further clarity is required on any fees charged to the account.

Cooling-off period

In the unfortunate event if a Customer has a change of mind and decides to close this account within 5 business days of opening it, the Bank will permit to withdraw his/her funds without paying the Account Closure Fees.

Application forms has the option for the customer to waive the Cooling-Off Period.

This “cooling-off period” is offered as part of our commitment to maintain a fair Banking relationship.

Additional notes and Frequently Asked Questions

1. Maintaining the account:

Key points for the Account Holders are:

- Maintain the Monthly minimum Average balance based on the type of account opened.
- There will be Account Maintenance Fees which are charged either Quarterly or Monthly.
- Account-holders not meeting any of the above will be charged Minimum Balance Non-Maintenance fee in addition to the Quarterly/Monthly Account Membership.

For the Minimum Balance requirements and the applicable charges please visit our website www.almasraf.ae to view the Corporate Banking Schedule of Charges.

If you are subscribing to our SME Bundle Offer, the schedule of charges are mentioned on the SME Cash Management Bundle form. (Please visit our website <https://almasraf.ae/pdf/SMECashManagementBundleForm.pdf>)

2. Monthly transaction requirements

There are no limitations on minimum or maximum number of monthly transactions.

However, please note the below:

- a. Relationship will be considered as “Inactive” in the absence of customer-initiated transactions for more than 6 Months
- b. Relationship will be considered as “Dormant” in the absence of customer-initiated transactions for more than 3 Years

Account-holders are required to submit account activation request along with updated KYC documents in order to activate the account in both of the above instances.

3. Interest rates on credit balances

Bank does not pay interest on credit balances held in Conventional Current accounts.

4. Transactions

All transactions will be completed in account currency. Charges will be collected in Dirhams (AED).

Any transactions made outside of the U.A.E. will be treated as an international payment and may incur a foreign currency conversion fee. (Please visit our website www.almasraf.ae for Corporate Banking Schedule of Charges)

If you are subscribing to our SME Bundle Offer, the schedule of charges are mentioned on the form. (Please visit the form center on our website www.almasraf.ae)

All transactions must be in accordance with UAE's laws and regulations

5. Account alerts

Account-holder is requested to provide Bank with an updated UAE registered mobile number in order to receive MS Text alerts for account transactions.

6. Account closure

Customer can request to close this account by submitting the request via below channels.

Please note that Account Closure Fees will be charged for closing of account within 6 months from the Account Opening Date. (Please visit our website www.almasraf.ae for Corporate Banking Schedule of Charges)

- Call Centre 600 52 9999
- Branches
- Email communication received from account-holders email address registered with us.

Please also note that Bank will automatically close the Debit Card and services associated with this account. The Bank's rights to close this account are set out in the Al Masraf General Banking Terms and Conditions for Corporate Customers. In such instances, Bank will issue at least a 60 day notice at the registered address provided to us

7. Delivery of Cheque Book

The Bank will issue Cheque book to account-holders subject to meeting AECB and CB UAE guidelines.

The Bank will communicate with the account-holder when a cheque book is ready for collection from the Branch and a cheque book that remains uncollected for a period of 45 days will be cancelled by the Bank at the cost of the account-holder.

8. Delivery of Debit Card

Customer who have requested for Debit Cards will receive the same from the branch where the Customer maintain the account.

9. KYC and Other information update

Account-holders are responsible for informing the Bank about all material changes to their profile, contact number, address etc. Such updates have to be supported with relevant documents such as TL, MoA, Emirates ID, Passport(s), Visa page for Non- UAE Nationals, FATCA and CRS.

10. Further queries and/or clarifications

Customer can seek more clarity about this product by sending us an email to info@almasraf.ae or 600 52 9999

Declaration:

I/ We, the undersigned hereby acknowledge that I have read, understood and agrees to the above conditions and declares to the below by signing this KFS.

- I/We acknowledges to have received and understood Al Masraf General Banking Terms and Conditions for Corporate Accounts as well as the Key Facts Statement pertaining to this account (please visit www.almasraf.ae for Al Masraf General Banking Terms & Conditions)

- I/We have been provided with the Data Protection Statement ([please visit www.almasraf.ae](http://www.almasraf.ae) for Data Protection Statement)
- I/We understand and agree that the Bank reserves the right to change the terms and conditions of the Account at any time at its sole discretion by providing 60 days written notice to me/us.
- I/We acknowledges that this account may be withdrawn/cancelled by the Bank at any time up on issuing a 60 days' notice except the Bank is acting in accordance with UAE Laws and Central Bank's regulations and notices.
- This document reflects product-specific Terms and Conditions governing the account and is in addition to Al Masraf General Banking Terms and Conditions. If a specific Term or Condition of this KFS differs from the Al Masraf General Banking Terms and Conditions, the Specific Term or Condition of this KFS will apply.

Customer Name : _____

Emirates ID Number : _____

Customer signature : _____

Date : _____